

# PRIVACY POLICY

*Last Updated: December 23, 2024*

This Privacy Policy describes how Chatpods, Inc. (“Chatpods,” “we,” “us,” or “our”) collects, uses, stores, and discloses information from users (“you” or “your”) of our website, mobile applications, or other platforms (collectively, the “Service”). By using our Service, you agree to the collection and use of information in accordance with this policy.

## 1. Information We Collect

### 1.1 Personal Information

- We do not collect or store any sensitive personal data (such as government IDs, credit card details, or personal medical information).
- Certain features of our Service may require an email address or username to create an account or to communicate with us.

### 1.2 Usage Data

- We collect pseudo-anonymous analytics on user behavior to help improve our product. This may include information such as IP address (in anonymized form), browser type, device information, pages visited, time spent on those pages, and other diagnostic data.
- We do not store personal identifiers with this usage data.

## 2. How We Use Your Information

### 2.1 Improving Our Service

We use aggregated analytics to understand how users interact with the Service, identify areas for improvement, and enhance user experience.

### 2.2 Communications

If you voluntarily provide us with your email address, we may send you updates, marketing or promotional materials, or respond to your inquiries.

### 2.3 Compliance and Protection

We may disclose your information to comply with legal obligations, enforce our Terms of Service, protect our rights, or protect the safety of our users or the public.

## 3. Data Retention

We only retain usage data for as long as necessary to fulfill the purposes outlined in this Privacy Policy. We do not store personal data alongside your usage data, ensuring that your identity remains protected.

## **4. Data Sharing and Disclosure**

### **4.1 Third-Party Service Providers**

We may share pseudo-anonymous usage data with trusted third-party service providers who assist us in analytics, data processing, and other services. These service providers are contractually obligated to use the data solely for the purpose of providing services to Chatpods and to maintain adequate security.

### **4.2 Business Transfers**

In the event of a merger, acquisition, or asset sale, we may transfer your information to the acquiring entity, subject to the same privacy commitments stated here.

### **4.3 Legal Requirements**

We may disclose your information if required by law, court order, or governmental regulation.

## **5. Cookies and Tracking Technologies**

We or our third-party partners may use cookies or similar tracking technologies to collect and store usage data to analyze trends, administer the Service, and understand user activity. You can manage cookie preferences in your browser settings.

## **6. International Data Transfers**

Chatpods is based in [your country], but we operate internationally. When you use our Service, your information may be transferred to, stored, or processed in countries other than your own. We ensure that such transfers are made in accordance with applicable data protection laws.

## **7. Data Security**

We implement reasonable administrative, technical, and physical security measures to protect your information. While we strive to protect your data, no method of transmission over the Internet or method of electronic storage is 100% secure.

## **8. Your Rights**

Depending on your jurisdiction, you may have the right to:

- Access, correct, or delete your personal data, if any.
- Object to or restrict processing of your personal data.
- Withdraw any consent you have provided to us.

If you wish to exercise these rights, please contact us at [support@chatpods.com].

## **9. Children's Privacy**

Our Service is not directed to children under the age of [13/16], and we do not knowingly collect personal data from children. If you believe a child under this age has provided us with personal data, please contact us immediately.

## **10. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with an updated “Last Updated” date. Your continued use of the Service after any revisions indicates your acceptance of the updated policy.

## **11. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

**Email:** [support@getchatpods.com](mailto:support@getchatpods.com)